

110— Create Voice Service

120— Subscribe to Voice Services

130—

Monitor
Scheduling
Condition

N

Y

140— Execute Voice Services

Figure 1a

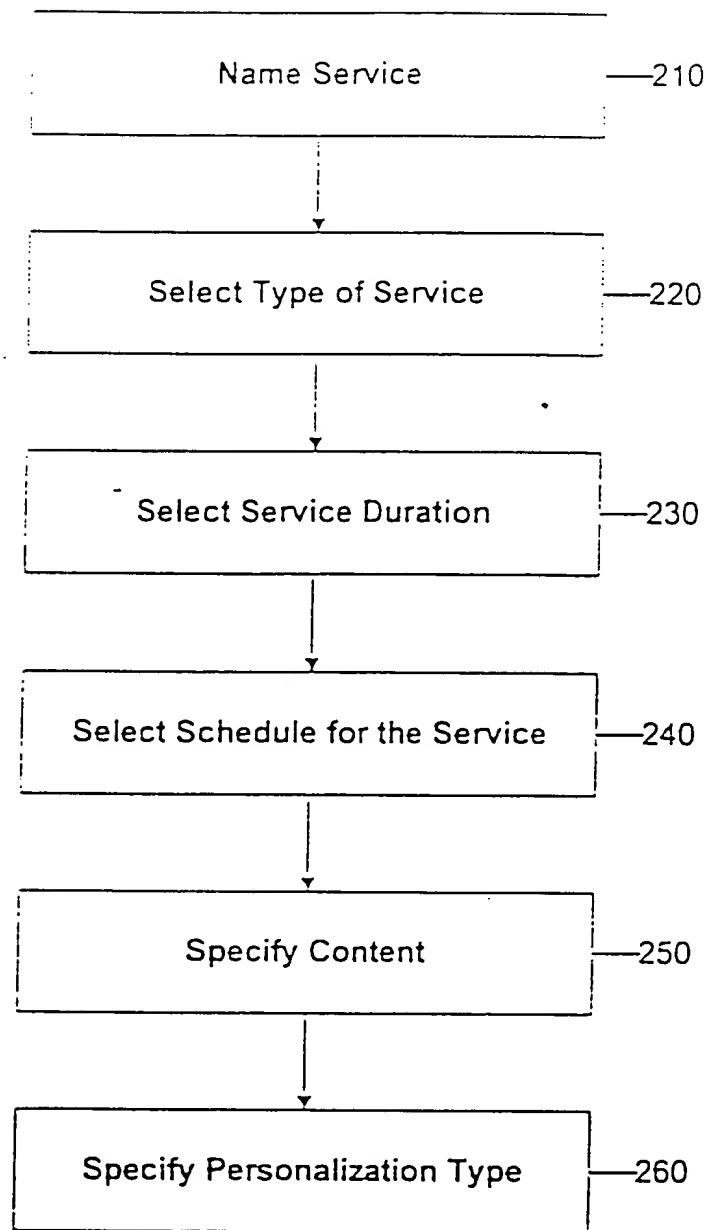


Figure 1b

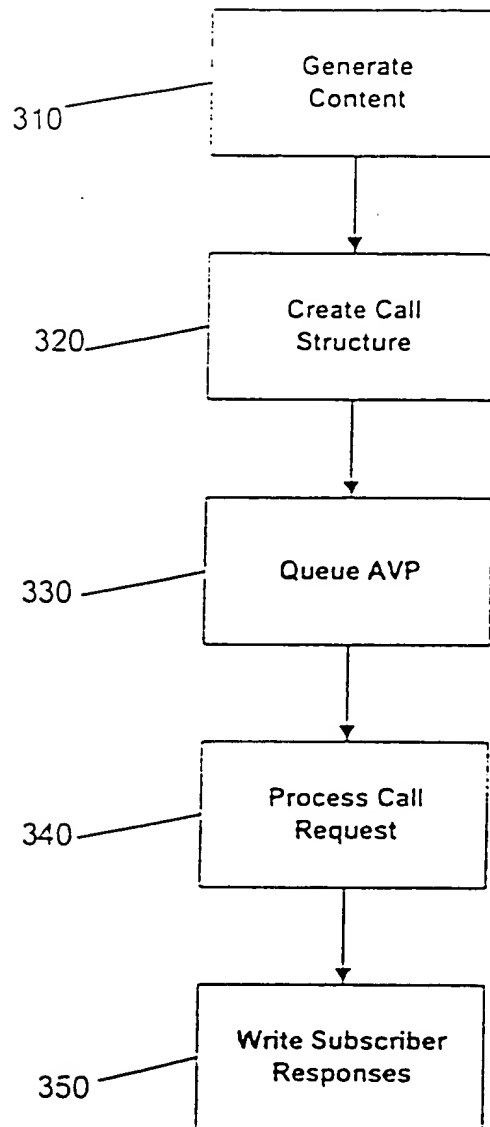


FIGURE 1c

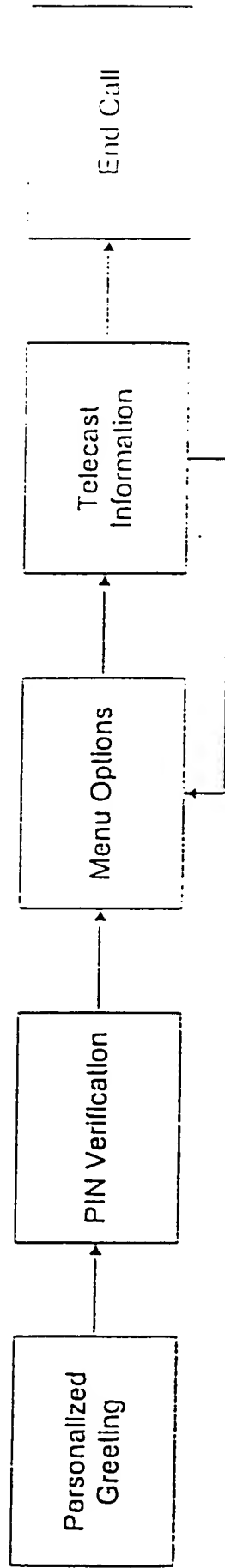


FIGURE 2

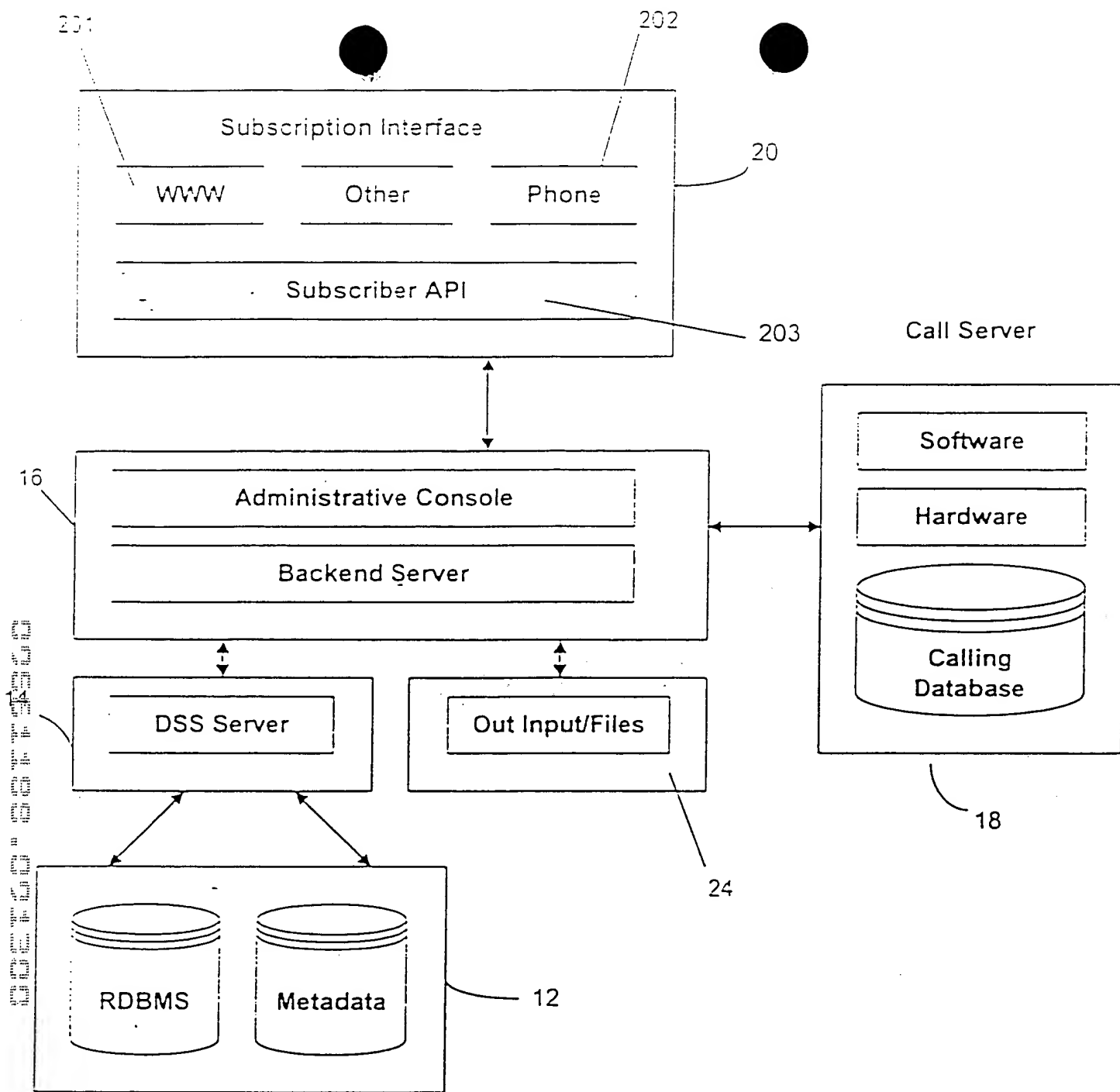


FIGURE 3a

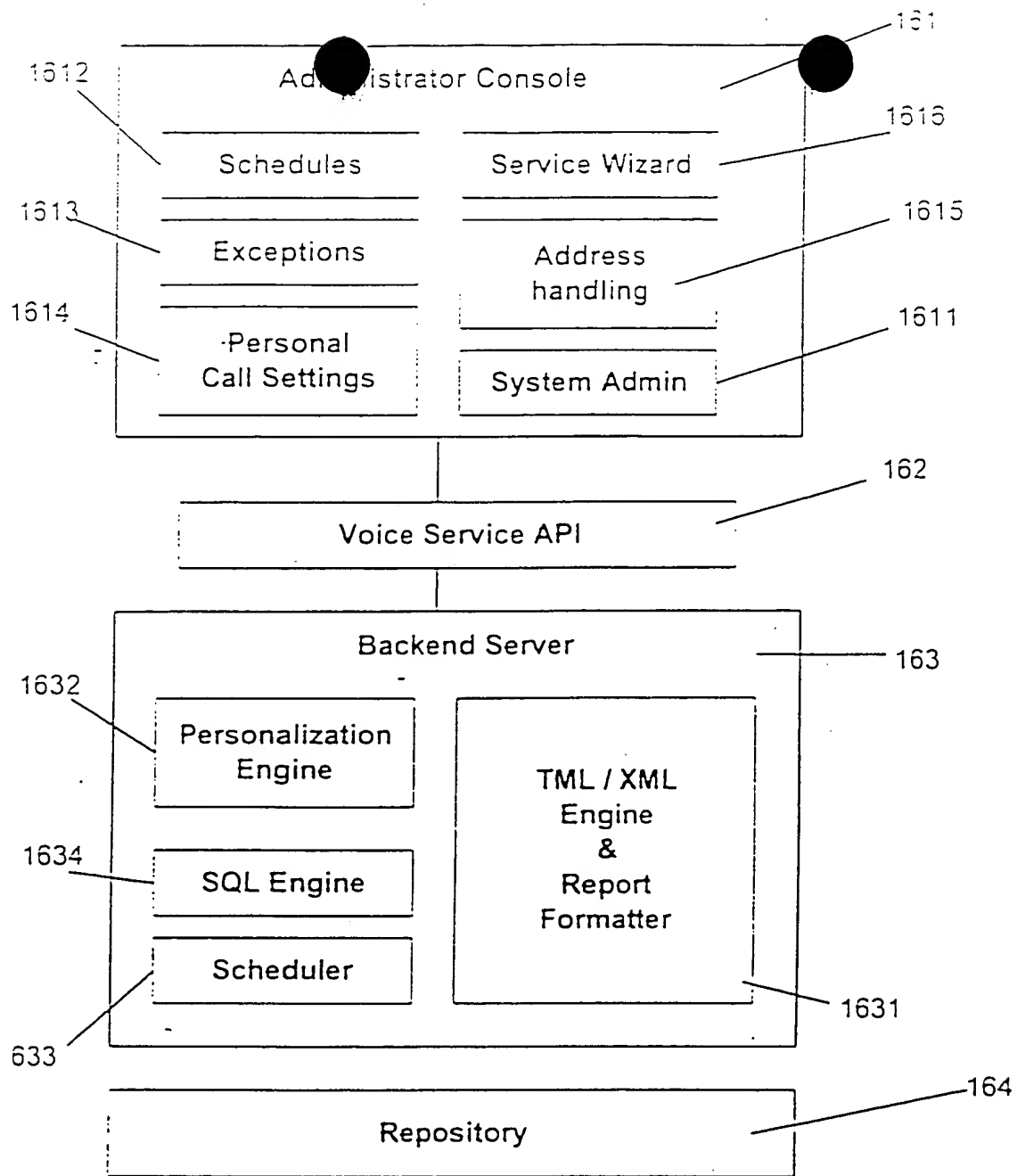


FIGURE 3b

131

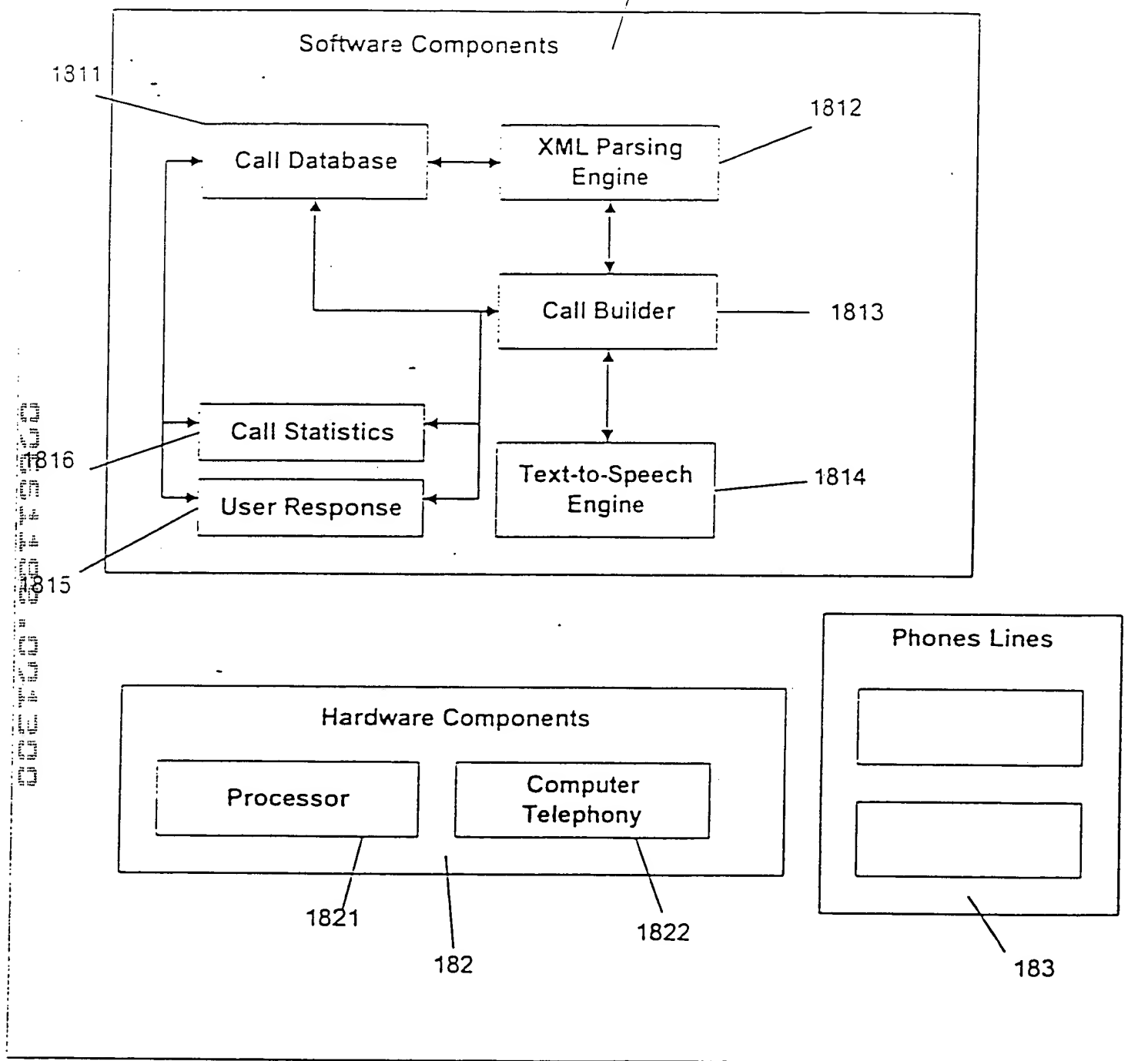


FIGURE 3c

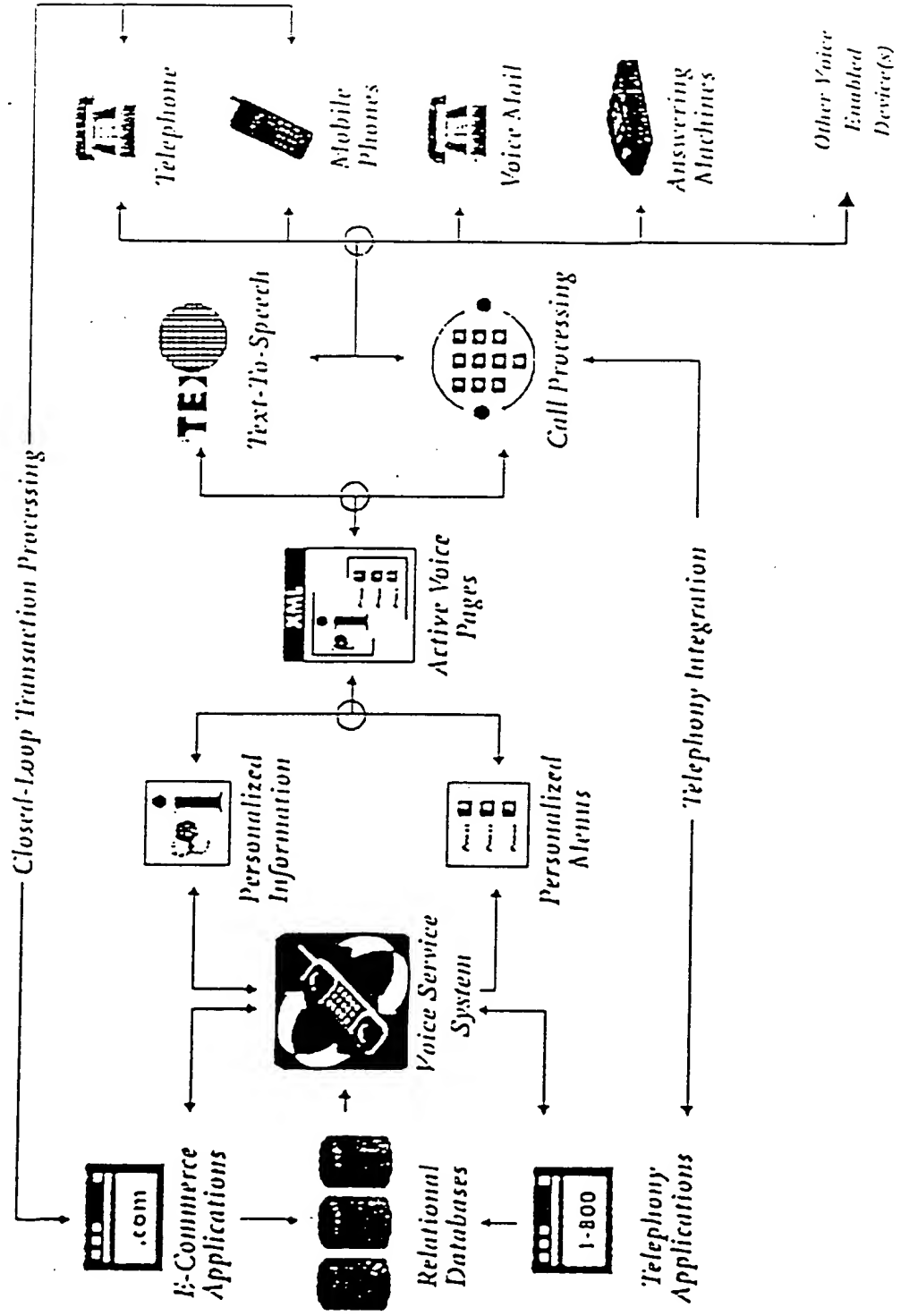


Fig. 4

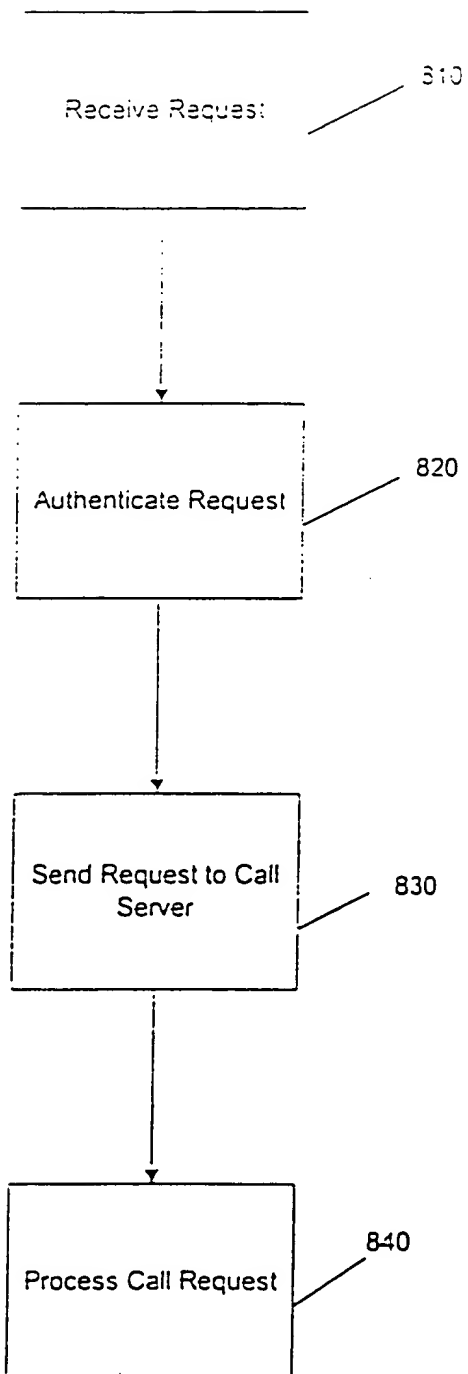


FIGURE 5

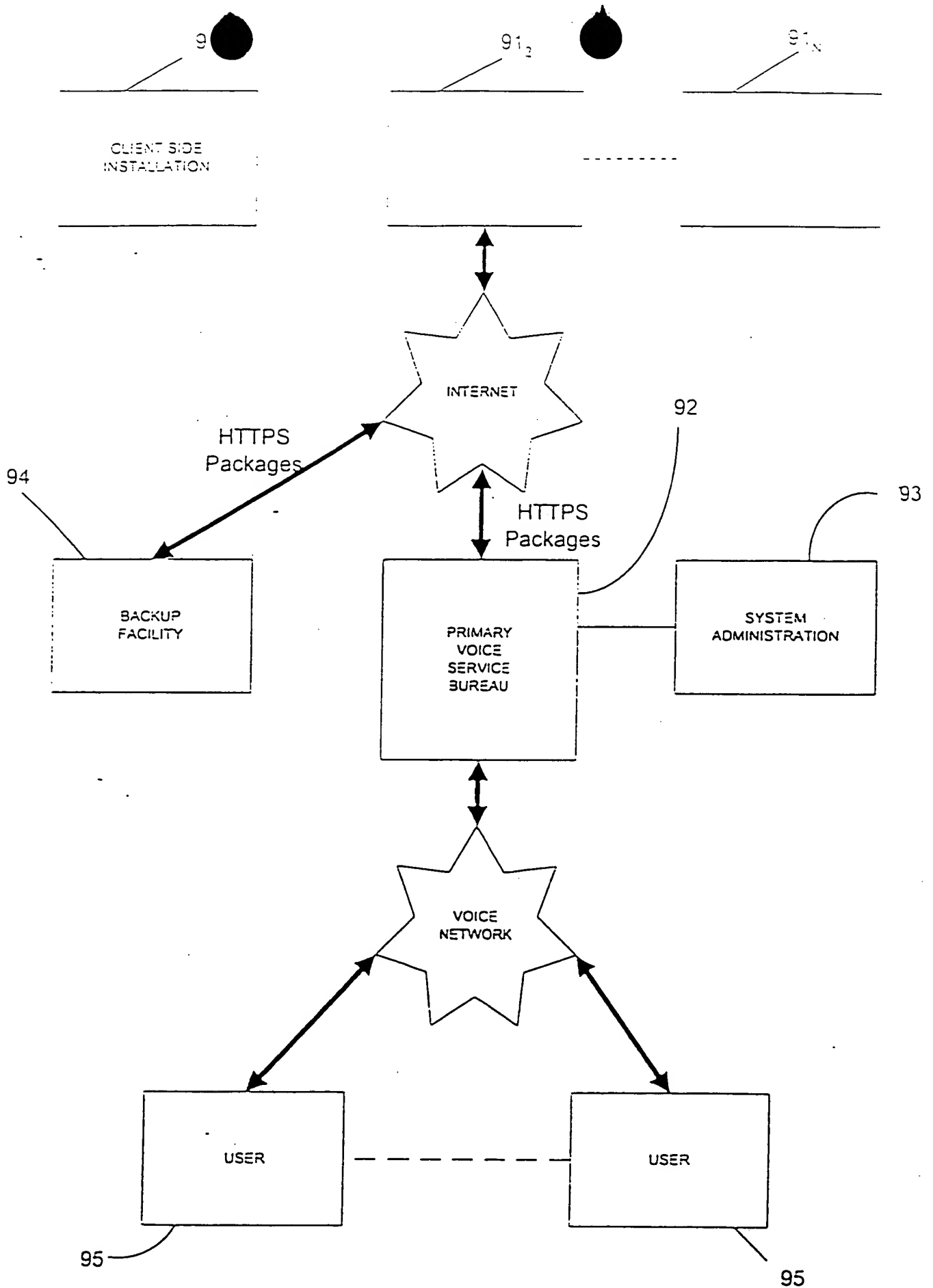


FIGURE 6a

FIG. 6b is a block diagram of a system architecture for call processing and logging. The system includes a central database server (924) connected to a call processing and logging table (925). The database server is also connected to a tape storage unit (926). The database server is connected to a network of servers (927) including dual-homed HTTP servers (922) and call servers (929). The call servers are connected to a network of routers (921) which handle HTTPS packages. The system is also connected to a network of external devices (93).

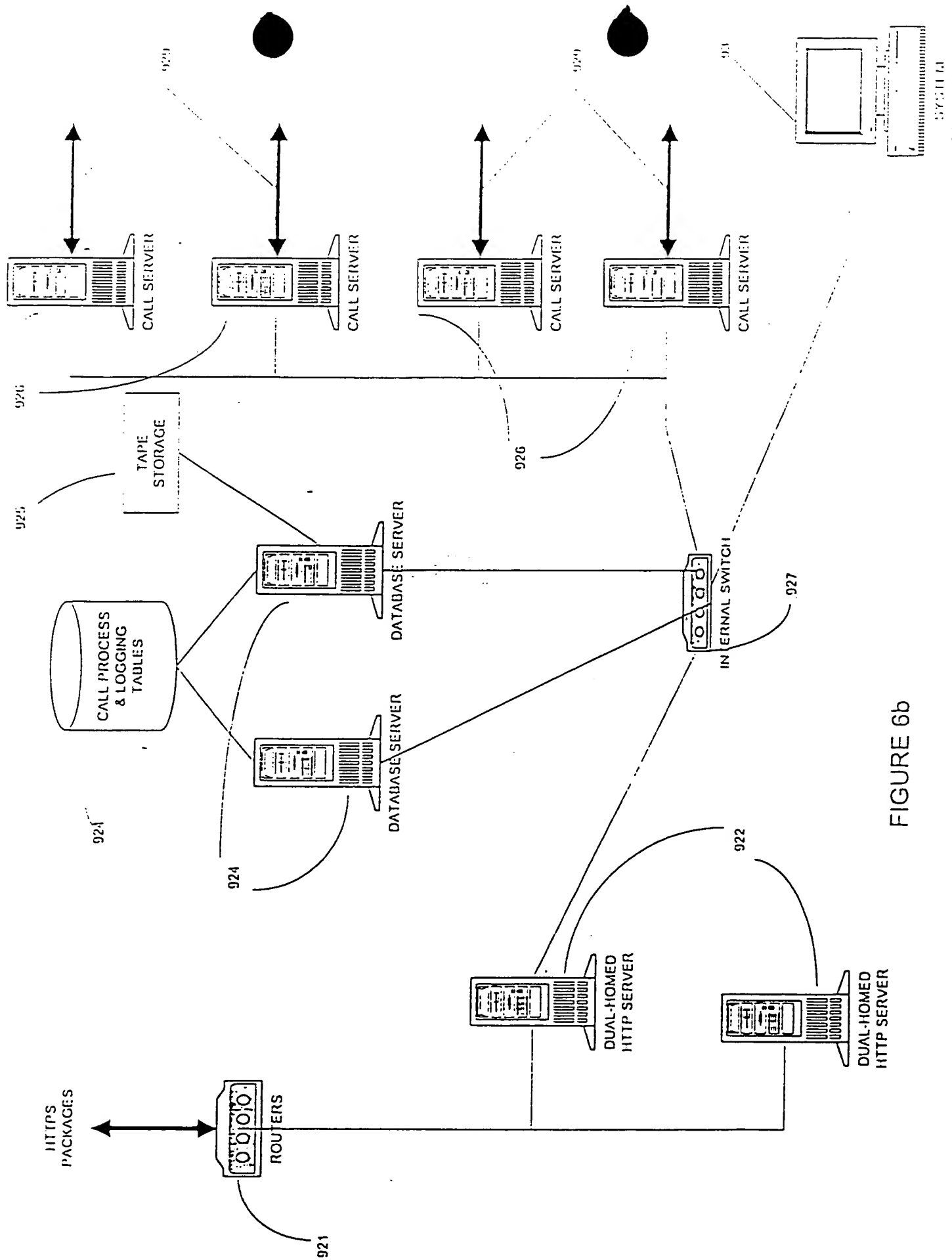


FIGURE 6b

FIG. 6c is a block diagram of a network architecture.

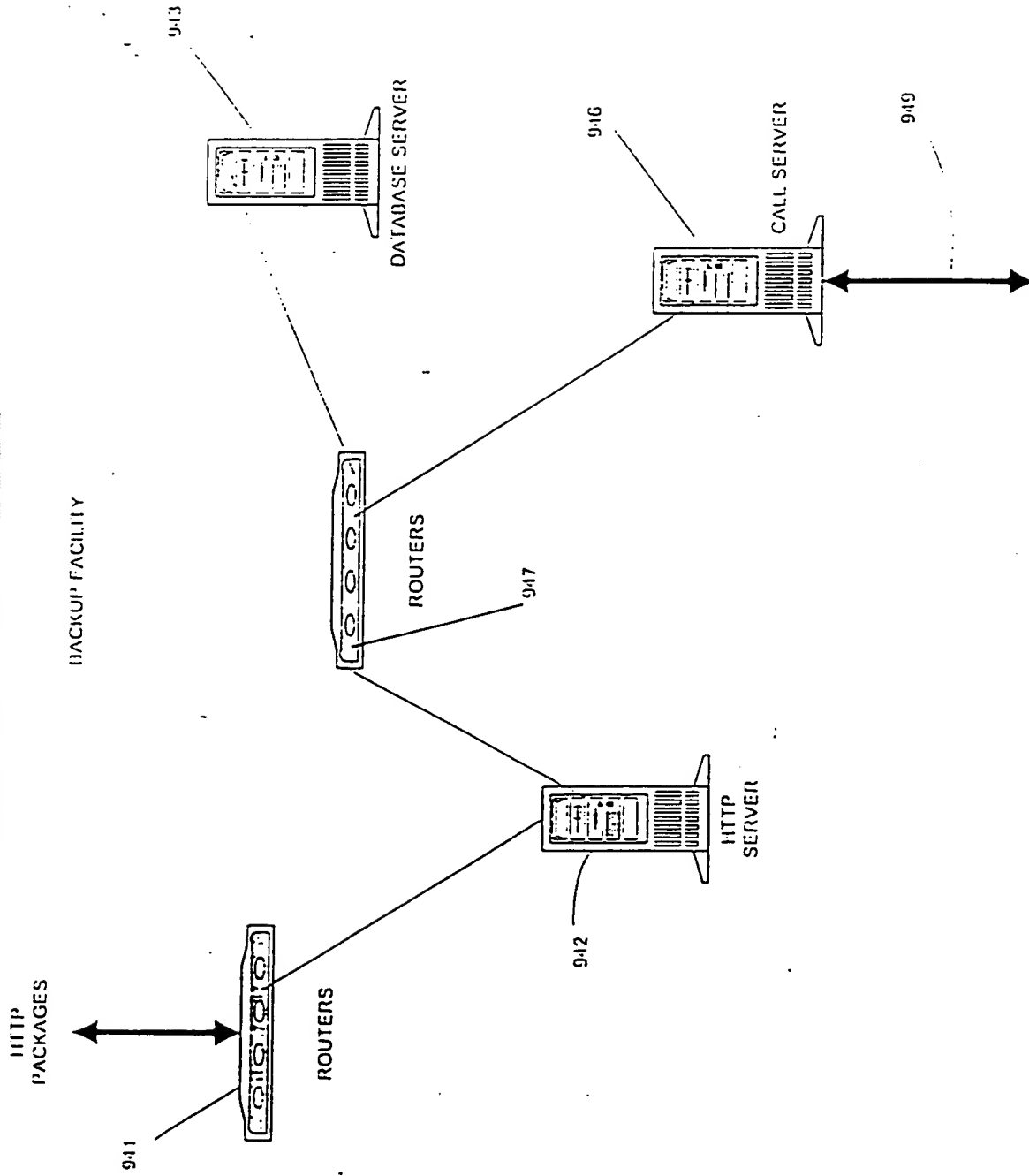


FIGURE 6c

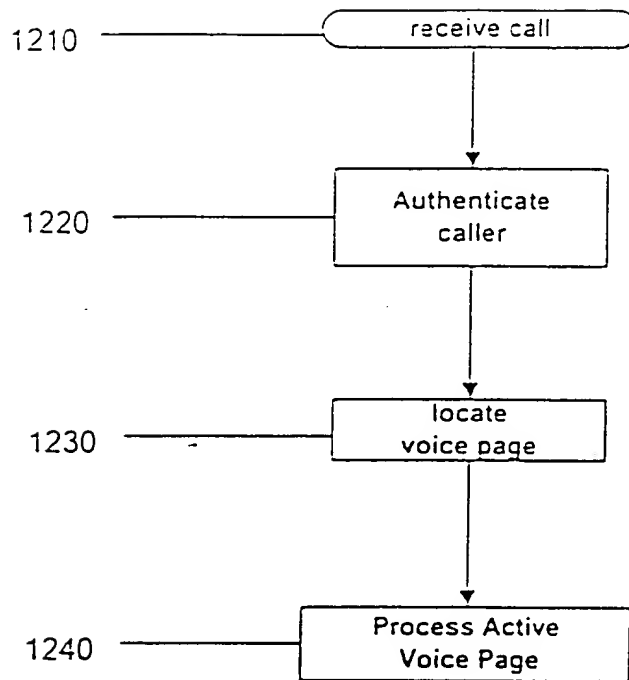


FIGURE 7

13a

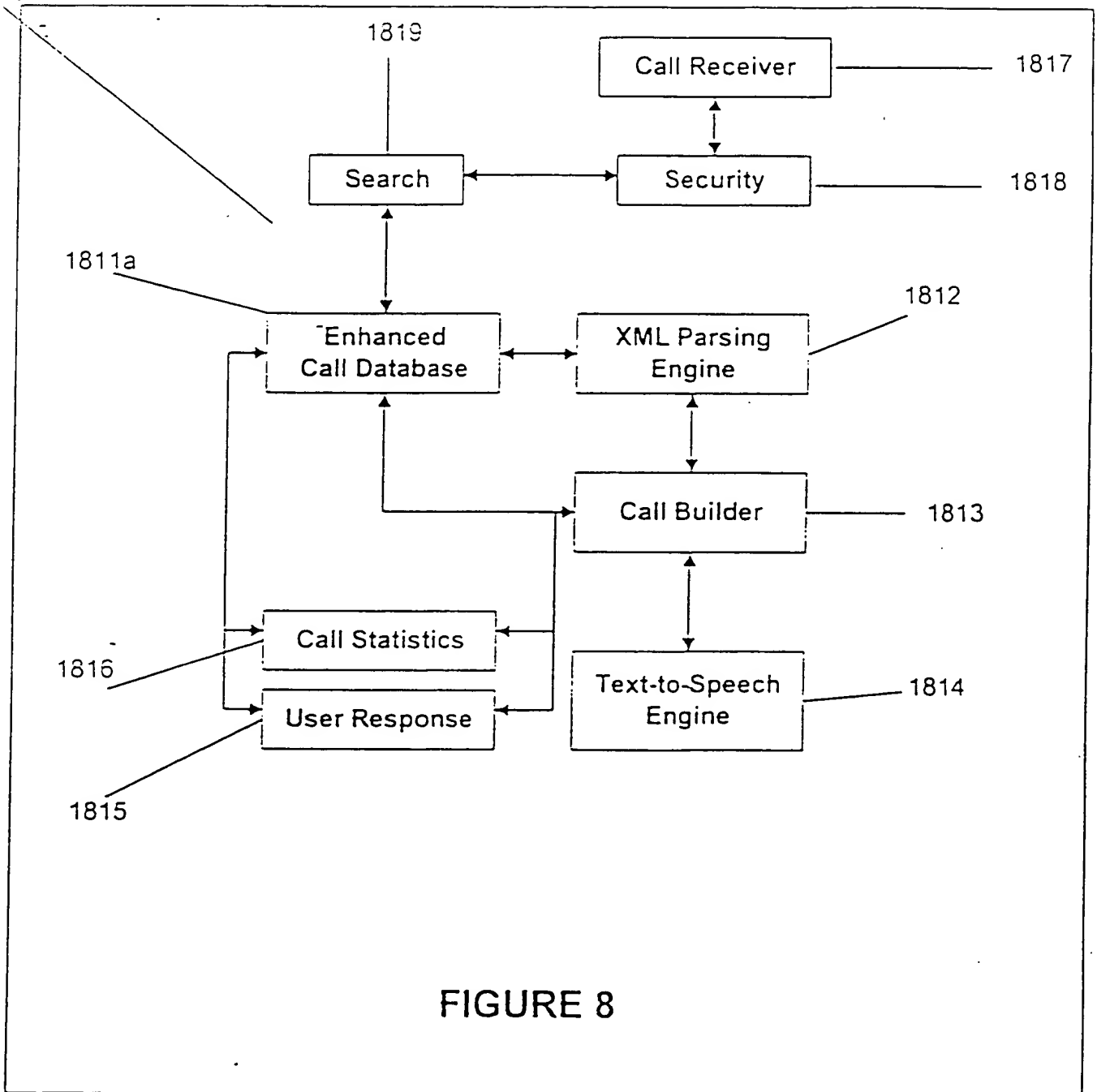


FIGURE 8

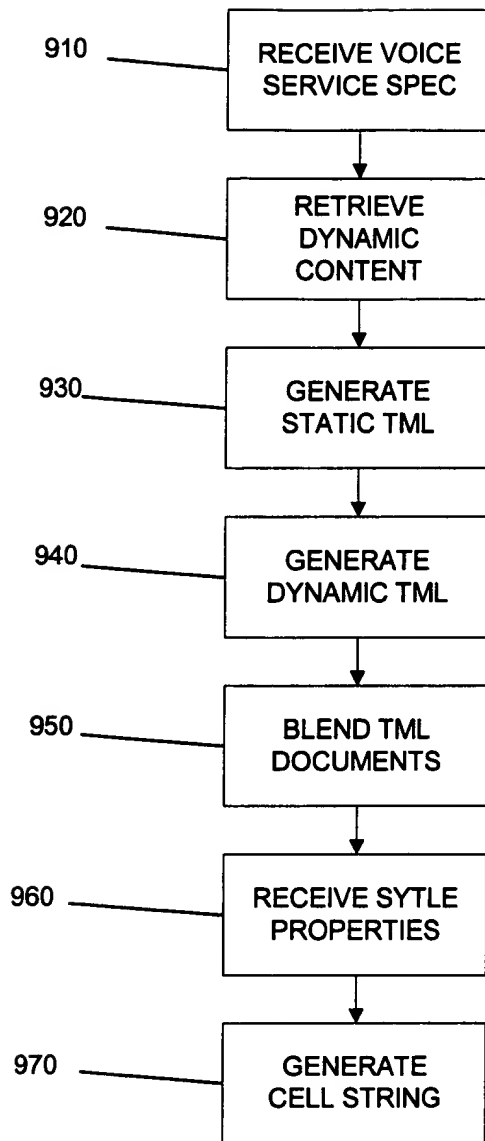


FIGURE 9

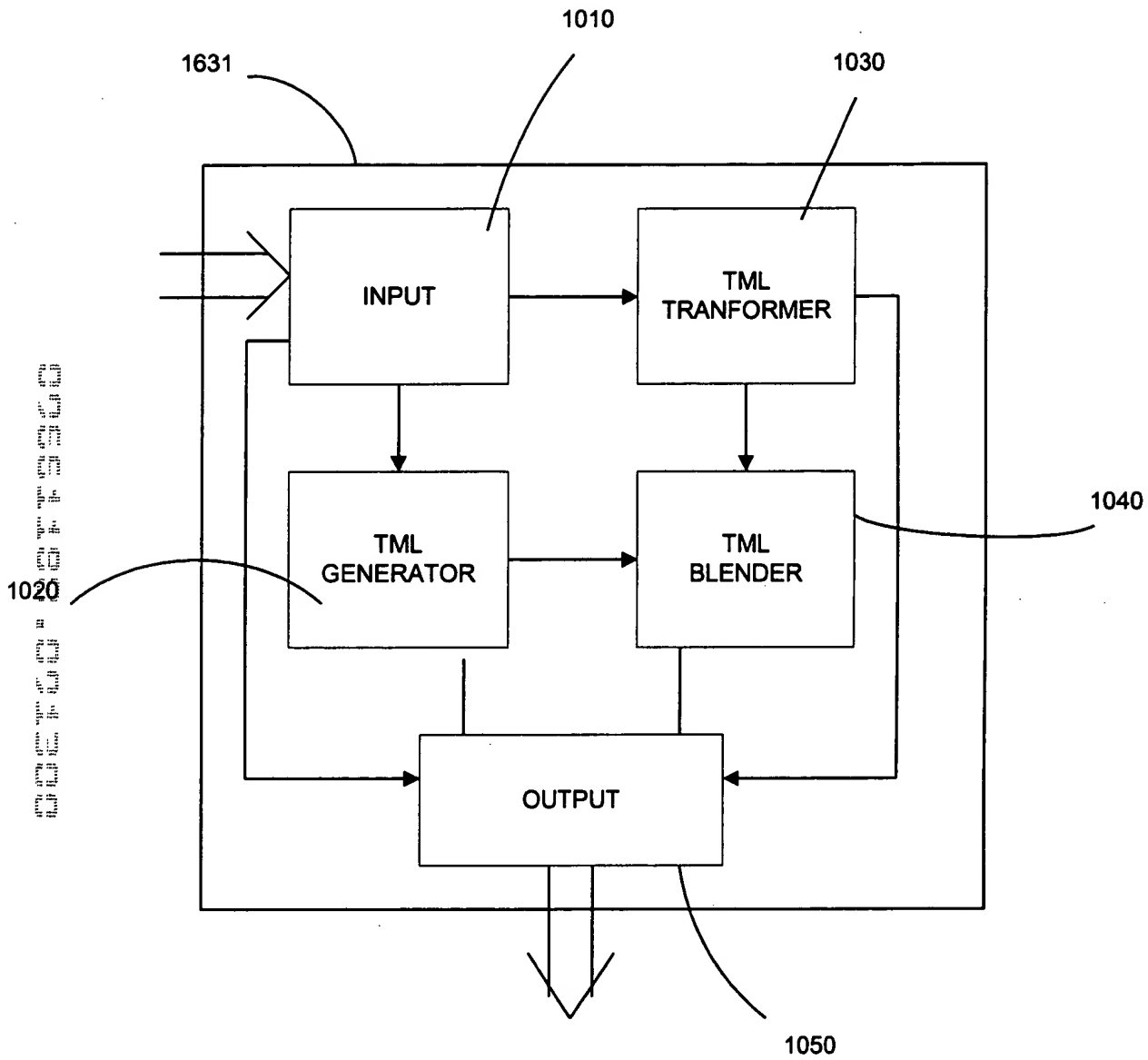


FIGURE 10